



OFFICE FOR THE ATTENTION AND PROTECTION OF THE VICTIM

- Legal assistance
- Psychological assistance
- Social work assistance
- Criminological assistance

Costa Rica
Judicial Power
Public Prosecution Office

What is the Office for the Attention and Protection of the Victim?

It is the office in charge of assisting all Costa Rican and foreign citizens, who are victims, witnesses and interveners in the criminal process of acts constituting crimes, according to Law 8720 (Victims and Witnesses Protection Law).

Our objective

To provide integral attention to the recipients of Law 8720, in order to guarantee their participation in the criminal process through information and the protection of their rights, reducing their re-victimization and the impact caused by the crime.

Some of our functions

- Provide free services in Care and Protection programs to people who request it, through a committed human resource.
- When it is necessary, to coordinate with other internal and external entities in order to provide essential support.
- Carry out accompaniments to judicial proceedings.
- Apply a geographical approach in dealing with cases.
- Attend during hours of availability throughout the country.

Who can benefit from the services provided by the Office for the Attention and Protection of the Victim?

Any person who has been a victim, or witness of a crime, that has or has not filed a criminal complaint and that is in a situation of risk to their life and physical integrity or that is not in a situation of risk but requires Social Work, Psychological or Legal Service for their intervention in the process.

Some populations identified in a condition or situation of vulnerability

All victims of crime are the responsibility of this office and will be addressed, however, it is considered a priority for attention in some issues, for example:

- Foreign victims of any type of crime
- Victims of sexual crimes

- Women victims of domestic violence (including the Law on Criminalization of Violence Against Women).
- Older Adults
- People with disabilities
- Indigenous population
- Victims of crimes of human trafficking and smuggling
- Intervening in cases of organized crime

Running programs

Professionals in the Care Program:

- Discipline of Social Work
- Discipline of legal professionals
- Discipline of Psychology

Professionals in the Protection Program:

- Department of Criminology
- Social work discipline
- Discipline of legal professionals
- Discipline of Psychology

How to access the Office?

It is accessed voluntarily, presenting oneself at a venue, or also by means of a call, or by email. Your case may be referred by an authority or you can spontaneously request our services directly to the office that is most convenient for you. -

Central Office Victim Assistance Public attention

From Monday to Friday

7:30 a.m. to 12:00 noon / 1:00 pm. to 4:30 p.m.

Phones:

(506) 2253-2935 / (506) 2253-2944

Fax:

(506) 2253-2941

Email:

victimadelito@poder-judicial.go.cr
oapvd-correspondenc@poder-judicial.go.cr

Address:

Barrio Francisco Peralta, avenidas 10 y 12 calle 25; 50 mts. Sureste de la Fundación Omar Dengo (Francisco Peralta neighborhood, 10th and 12th avenue street 25; 50 meters southeast from the Omar Dengo Foundation)

English spoken

Phone book

I Judicial Circuit of San Jose / **Victim Assistance Office**. Second floor, Court of Justice.

- **Telephone:** (506) 2295-4427
- **Fax:** (506) 2253-2941
- **E-mail:** oapvd-correspondenc@poder-judicial.go.cr

II Judicial Circuit of San Jose / **Goicoechea Victim Assistance Office**.

- **Telephone:** (506) 2234-5761
- **Fax:** (506) 2234-5603
- **E-mail:** oap-sgdoc@poder-judicial.go.cr

III Judicial Circuit of San Jose PISAV . **Pavas Victim Assistance Office**.

- **Telephone:** (506) 2291-5846 / (506) 2291-5855
- **Fax:** (506) 2291-5875
- **E-mail:** pisav-oapvd@poder-judicial.go.cr

I Judicial Circuit of Cartago / **Cartago Victim Assistance Office**.

- **Telephone:** (506) 2552-4304 / (506) 2552-4308
- **Fax:** (506) 2552-4317
- **E-mail:** oapvd-car@poder-judicial.go.cr

I Judicial Circuit of Cartago OAPVD PISAV. **Tres Ríos: Victim Assistance Office.**

- **Telephone:** (506) 2279-0689
- **Fax:** (506) 2278-0600
- **E-mail:** pisav-lunion-oapvd@poder-judicial.go.cr

I Judicial Circuit of Cartago / **Turrialba Victim Assistance Office.**

- **Telephone:** (506) 2558-4096
- **E-mail:** : oapvd-car@poder-judicial.go.cr

Judicial Circuit of Heredia / **Heredia Victim Assistance Office.**

- **Telephone:** (506) 2277 0470 / (506) 2277-0358 / (506) 2277-0452
- **Fax:** (506) 2277-0362
- **E-mail:** hda-ofi-atencion@poder-judicial.go.cr

Judicial Circuit of Heredia / OAPVD PISAV. **San Joaquín: Victim Assistance Office.**

- **Telephone:** (506) 2265- 9504
- **E-mail:** psanjoaquinopvd@poder-judicial.go.cr

Judicial City in San Joaquín de Flores, Heredia / **Judicial City Victim Assistance Office.**

- **Telephone:** (506) 2267-1215
- **Fax:** (506) 2267-1007
- **E-mail:** oapvd-ciudadjudicial@poder-judicial.go.cr

Judicial Circuit of Heredia / **Sarapiquí Victim Assistance Office.**

- **Telephone:** (506) 2537-9685
- **Email:** hda-oapvd-spq@poder-judicial.go.cr

I Judicial Circuit of Alajuela / Court of Justice. **Alajuela Victim Assistance Office.**

- **Telephone:** (506) 2437-0480 / (506) 2437-0421 / (506) 2437 -0411 / (506) 2437-0481
- **Fax:** 2442-2333
- **E-mail:** alj-oap@poder-judicial.go.cr

I Judicial Circuit of Alajuela. **San Ramón Victim Assistance Office.**

- **Telephone:** (506) 2445 6732 / (506) 2445 6732
- **E-mail:** oapvictima-sra@Poder-Judicial.go.cr

II Judicial Circuit of Alajuela (San Carlos) / **San Carlos Victim Assistance Office.**

- **Telephone:** (506) 2461-7412 / (506) 2461-7413
- **E-mail:** sca-ofic-atenprot@poder-judicial.go.cr

I Judicial Circuit of Puntarenas / **Puntarenas Victim Assistance Office.**

- **Telephone:** (506) 2661-3507 / (506) 2661-3492 / (506) 2661-3510
- **E-mail:** pun-ofic-atenprot@poder-judicial.go.cr

I Judicial Circuit of Puntarenas / **Garabito Victim Assistance Office.**

- **Telephone:** (506) 2630-2026
- **E-mail:** pun-ofic-atenprot@poder-judicial.go.cr

I Judicial Circuit of the South Zone (Perez Zeledon) / **Pérez Zeledón Victim Assistance Office.**

- **Telephone:** (506) 2785-0449 / (506) 2785-0416 / (506) 2785-0472
- **Fax:** (506) 2785-0448
- **E-mail:** oapvd-pze@poder-judicial.go.cr

I Judicial Circuit of the South Zone. **Buenos Aires Victim Assistance Office.**

- **Telephone:** (506) 2730-5008/ (506) 2730-1646
- **E-mail:** oapvd-pze@poder-judicial.go.cr

II Judicial Circuit of the South Zone (Corredores) **Corredores Victim Assistance Office.**

- **Telephone:** (506) 2783-3706 / (506) 2783-3705 / (506) 2783-3708 / (506) 2783-1136
- **E-mail:** cne-ofic-atenprot@poder-judicial.go.cr

I Judicial Circuit of Guanacaste (Liberia) / **Liberia Victim Assistance Office.**

- **Telephone:** (506) 2665-0723 / (506) 2665-0782 / (506) 2665-0276 / (506) 2665-0844 / (506) 2665-0925
- **Fax:** (506) 2665-0490
- **E-mail:** lib-mpl-oap@poder-judicial.go.cr

II Judicial Circuit of Guanacaste (Santa Cruz) / **Santa Cruz Victim Assistance Office.**

- **Telephone:** (506) 2681-4084/ (506) 2681-4108
- **E-mail:** scr-ofivictima@poder-judicial.go.cr

I Judicial Circuit of the Atlantic Zone. **Limón Victim Assistance Office.**

- **Telephone:** (506) 2799-1503 / (506) 2799-1360 / (506) 2799-1373 / (506) 2799-1500 / (506) 2799-1501 / (506) 2799-1502 / (506)2799-1511
- **E-mail:** oapvd_limon@poder-judicial.go.cr

I Judicial Circuit of the Atlantic Zone. **Hone Creek Victim Assistance Office.**

- **Telephone:** (506) 2750-0535
- **E-mail:** oapvd_limon@poder-judicial.go.cr

I Judicial Circuit of the Atlantic Zone . **Batán Victim Assistance Office.**

- **Telephone:** (506) 2718-4280/ (506) 2718-4281.
- **E-mail:** oapvd_limon@poder-judicial.go.cr

II Judicial Circuit of the Atlantic Zone . **Pococi Victim Assistance Office**

- **Telephone:** (506) 2713-6184 / (506) 2713-6157/ / (506) 2713-6158 / (506) 2713-6177 / (506) 2713-6092.
- **E-mail:** atencionpro-gua@poder-judicial.go.cr

II Judicial Circuit of the Atlantic Zone. PISAV. **Siquirres Victim Assistance Office. Victim Assistance**

- **Telephone:** (506) 2768-1125
- **Fax:** (506) 2768-5829
- **E-mail:** pisav-oapvdsiq@poder-judicial.go.cr

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